<table>
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<th>SERVICE ENABLES</th>
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<th>OVERALL GOAL</th>
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<td><strong>Overall Goal</strong></td>
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<td><strong>Self-management</strong></td>
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**SERVICE ENABLES**

- **IT ENABLED**
  - Register
  - Performance Measure
  - Patient Access to EMR
  - Interoperability
  - Virtual care

- **INTERNAL AND EXTERNAL SUPPORTS**
  - QI Activity
  - Focus Area
  - Lived Experience

- **EVALUATION & QUALITY IMPROVEMENT**
  - Patient Experience Data
  - Performance Measures
  - Extended Hours Access

- **EDUCATION, TRAINING AND RESEARCH**
  - Self-management
  - Cultural Safety and Handicap
  - Patient Experience Data

**RELATIONAL ENABILERS**

- **EMPOWERMENT**
  - Patients not assigned to specific practice panels
  - Patients informed about options for extended hours access

- **SELF-MANAGEMENT**
  - Extended access to care through self-management support
  - Patients referred to self-management support

- **CULTURAL SAFETY AND HANDICAP**
  - Patients prepared for informed decision-making
  - Patients informed about options for extended hours access

- **PATIENT EXPERIENCE DATA**
  - Improved access to care through self-management support
  - Patients referred to self-management support

- **INFORMED DECISION-MAKING**
  - Patients referred to self-management support
  - Patients referred to self-management support

**OVERALL GOAL**

- **PATIENT-CENTERED WHOLE PERSON CARE**
  - Patients referred to self-management support
  - Patients referred to self-management support

- **SYSTEM ENABLES**
  - Improved access to care through self-management support
  - Patients referred to self-management support

- **INTERNAL AND EXTERNAL SUPPORTS**
  - QI Activity
  - Focus Area
  - Lived Experience

- **EVALUATION & QUALITY IMPROVEMENT**
  - Patient Experience Data
  - Performance Measures
  - Extended Hours Access

- **EDUCATION, TRAINING AND RESEARCH**
  - Self-management
  - Cultural Safety and Handicap
  - Patient Experience Data