



# PMH Evaluation Framework

The GPSC PMH Evaluation Framework is designed to measure provincial progress in patient medical homes and primary care networks and achievement of four intended outcomes.

## GPSC VISION

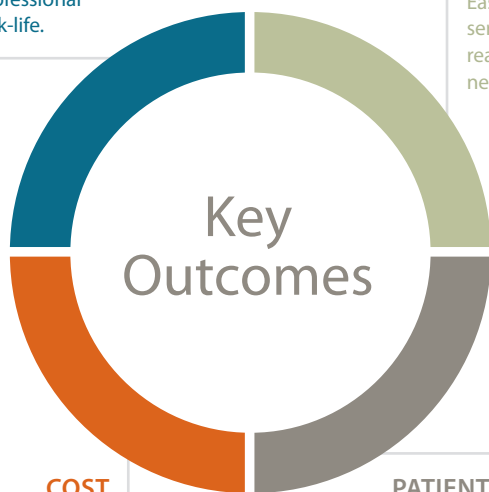
Enable access to quality primary health care that effectively meets the needs of patients and populations in BC, using the patient medical home to form the foundation for care delivery within a broader, integrated team-based system of care.

## PHYSICIAN EXPERIENCE

Satisfaction with professional experience and work-life.

## ACCESS

Ease with which health services and care are reached, when and where needed.



## COST

Optimal use of resources to yield maximum benefits and results.

## PATIENT EXPERIENCE

The journey —quality and value of all interactions— with the healthcare system.

## GUIDING PRINCIPLES

The GPSC PMH Evaluation was developed using three key principles.

- Incorporate learnings from previous GPSC evaluations.
- Ensure implementation is feasible and manageable.
- Align with evaluations conducted by partner organizations.

By measuring system-level progress and outcomes, the GPSC will be better able to help improve primary care by identifying and addressing gaps and needs in both practices and communities –locally, regionally, and provincially.

PRIMARY METHOD			SYSTEM-LEVEL OUTCOME AREAS			
Qualitative ▲	Quantitative ◆	Mixed ●	ACCESS	COST	PATIENT EXPERIENCE	PHYSICIAN EXPERIENCE
◆	PMH ASSESSMENT		✓			✓
▲	CASE STUDIES		✓		✓	✓
▲	MOST SIGNIFICANT CHANGE STORIES		✓		✓	✓
◆	PATIENT SURVEYS (CCHS + GPSC)		✓		✓	
◆	MOH ADMINISTRATIVE DATA		✓	✓	✓	
●	DOCUMENT REVIEW		✓	✓	✓	✓