

Evaluation

Stories about removing barriers to care

A key component of evaluating the successes and benefits of patient medical homes is collecting, and reflecting on, stories of health care change from doctors, patients, and allied care providers.

The GPSC's most significant change stories illustrate the journeys of practice teams who are working to enable access to quality primary health care through the implementation of patient medical homes.

31 examples of change in key areas of work

- Data-informed care
- Longitudinal care
- Team-based care
- Physician satisfaction

9 storytelling perspectives

- Family doctors
- MOAs
- Patients
- Peer mentors
- Pharmacists
- PSP team members
- Registered nurses
- School principals
- Social workers

7 local division collaborations

- Central Okanagan
- Kootenay Boundary
- North Peace
- North Shore
- South Island
- South Okanagan Similkameen
- Sunshine Coast

Read the full stories at gpscbc.ca

"When you're already sick and start to have a sense of hopelessness, you do give up after a while, feeling like you can't keep jumping through hoops, waiting such a long time to see a doctor. It used to take two to three weeks to book an appointment, and I would wait 30 to 60 minutes for a scheduled appointment. Now with the nurse, I wait only 10 minutes."

— Patient